

KELLIWOOD FAMILY PRACTICE

PRESCRIPTION POLICY

To meet standards of high quality care many prescriptions for chronic conditions require regular follow-up visits and possibly fasting lab work prior to refills.

Your practitioner has taken this into account and provided an ample number of refills to last until your next follow up appointment. This practice should prevent the need for you to call for refills.

- Non-urgent refills needing physician approval should be requested by contacting your pharmacy 48 business hours in advance.
- All prescriptions for pain medications, narcotics, and any other potentially addictive medication require an office visit evaluation.
- Previously undiagnosed problems or changes in your health will not be treated via phone or internet. Please make an appointment so that we may assess your problem with the attention your health deserves.
- All triplicate prescription refill requests should be requested 48 business hours in advance and a \$10.00 fee is assessed for these prescriptions. This fee is due prior to the prescription release.
- Lost/misplaced prescriptions will be replaced upon request, with physician approval. A \$10.00 fee will be assessed and is due prior to the prescription release.
- Please do not call after hours for routine prescription refills.